Appendix 1: Complaint data

Table 1 – Complaints reported to June 2026 Committee as unresolved at that time

URN	Date received	Date determined	If concluded, basis on which decision was taken	Complaint Topic	Additional notes
L12025	16/10/2025	Ongoing		**D**	Complaint about the conduct of a Cllr alleging inappropriate conduct.
G2026	05/03/2026	Ongoing		**D**	Complaint about a social media post about the complainant
H2026	31/03/2026	Ongoing		**C**	Complaint alleging inaccuracy of information provided by subject member about Council services
I2026	27/03/2026	Ongoing		**B**	Complaint regarding response provided by a subject member to a public question about an email sent by the Council.
J2026	31/03/2026	Ongoing		**A**	Complaint about the position taken by two councillors regarding a planning application in their ward
K2026	29/04/2026	Ongoing		**A**	Complaint by a member of the public regarding the fact a councillor has not responded to any of the communication sent regarding a petition they had discussed in detail.
L2026	30/04/2026	Ongoing		**A**	Complaint from a member of the public about subject member not responding to their correspondence

DRAFT

					regarding an issue with a parking permit
M2026	30/04/2026	Ongoing		**A**	Complaint from a member of the public about lack of response to their correspondence regarding an issue with a parking permit
N2026	01/05/2026	Ongoing		**B**	Complaint regarding three members' conduct at a public meeting
O2026	11/05/2026	Ongoing		**C**	Complaint from a member alleging that conduct had breached the Nolan principles
P2026	02/06/2026	Ongoing		**C**	Complaint from a member of the public about regarding comments made by the subject member on social media i
R2026	02/06/2026	Ongoing		**A**	Complaint from a member of the public alleging lack of response by a councillor to email communications about a parking permit issue

DRAFT

Table 2: Complaints received in since the June 2026 Report to Committee:

S2026	11/06/2026	Ongoing		**A**	
T2026	29/05/2026	N/A	Dealt with as a corporate complaint rather than Councillor complaint	**-**	N/a
U2026	14/06/2026	X	Decision to take no further action. XX	**D**	Complaint regarding public communications on the topic of the June 13th 2026 protests in the city

V2026	11/06/2026	X	Decision to take no further action. XX	**D**	Complaint regarding public communications on the topic of the June 13th 2026 protests in the city
W2026	11/06/2026	X	Decision to take no further action. XX	**D**	Complaint regarding public communications on the topic of the June 13th 2026 protests in the city
X2026	14/06/2026	X	Decision to take no further action. XX	**D**	Complaint regarding public communications on the topic of the June 13th 2026 protests in the city
Y2026	24/07/2026	Ongoing	Not yet concluded	**B**	
Z2026	23/07/2026	Ongoing	Not yet concluded	**A**	
A12026	11/08/2026	Ongoing	Not yet concluded	**A**	
B12026	17/08/2026	Ongoing	Not yet concluded	**A**	

DRAFT

Key to Complaint topics

Code	***Description of type of conduct complained about***
A	*Complaints about members' conduct in their wards, including when discharging their ward responsibilities or otherwise communicating with constituents or other stakeholders.*
B	*Complaints about comments or conduct either at council meetings, or at meetings at which members are representing BHCC*

C	*Complaints about conduct relating to council business or other members made outside council meetings, including on social media*
D	*Complaints about a member's conduct or position on an issue which is not council business or a ward matter, including conduct or a statement reported in the press or made on social media*

DRAFT